Privacy Policy

Last Updated: September 15, 2025

We here at StarSD respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site (https://www.star-resources.com/, or "Site"). We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

This page outlines our policies regarding the collection, use, and disclosure of personal data obtained through your interaction with this Site. We collect information to provide and improve your experience while visiting the Site. This may include data you actively submit, such as anything you type, as well as information that may be recorded or automatically captured during your visit. By using this Site, you consent to the collection and use of information in accordance with this Privacy Policy.

Definitions

Site

"Site" refers to https://star-resources.com/ and all content, services, and functionality available through it.

Personal Data

Personal Data means data about a living individual who can be identified from those data (or from those and other information either in our possession or likely to come into our possession).

Usage Data

Usage Data is data collected automatically either generated by the use of https://star-resources.com/ or from the website infrastructure itself (for example, the duration of a page visit).

Cookies

Cookies are small files stored on your device (computer or mobile device).

Information Collection and Use

We collect several different types of information for various purposes to provide a personalized shopping experience and to process online orders and questions.

Types of Data Collected

Personal Data

While using the Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Purchase history, financial information, billing information, and payment methods
- Cookies and Usage Data

We may use your Personal Data to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or the instructions provided in any email we send. Marketing will be conducted via email, phone, and other means, except text messaging.

Usage Data

We may also collect information on how the Site is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of the Site that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on the Siteand we hold certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Other tracking technologies are also used such as beacons, tags and scripts to collect and track information and to improve and analyze the Site.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of the Site.

Examples of Cookies we use:

- Session Cookies: We use Session Cookies to operate the Site.
- Preference Cookies: We use Preference Cookies to remember your preferences and various settings.
- Security Cookies: We use Security Cookies for security purposes.

Use of Data

We use the collected data for various purposes:

- To provide and maintain the Site
- To notify you about changes to the Site
- To allow you to participate in interactive features of the Site when you choose to do so
- To provide customer support
- To gather analysis or valuable information so that we can improve the Site
- To monitor the usage of the Site
- To detect, prevent and address technical issues
- To provide you with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or inquired about unless you have opted not to receive such information. Marketing will be conducted via email, phone, and other means, except text messaging.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

If you wish to be removed from receiving future communications, you can opt out by texting STOP. For help, reply HELP.

Transfer of Data

Your information, including Personal Data, may be transferred to - and maintained on - computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.

If you are located outside the United States and choose to provide information to us, please note that we transfer the data, including Personal Data, to the United States and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

We will take all the steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

Disclosure of Data Disclosure for Law Enforcement

Under certain circumstances, we may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).

Security of Data

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Our Policy on "Do Not Track" Signals under the California Online Privacy Protection Act (CalOPPA)

We do not support Do Not Track ("DNT"). Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked.

You can enable or disable Do Not Track by visiting the Preferences or Settings page of your web browser.

California Privacy Rights

If you are a California resident, the California Consumer Privacy Act also provides that you (or your authorized agent) have the right to request information about how we collect, use, and disclose your personal information by contacting us. You also have the right to access your information and request that we delete that information. You will not be discriminated against for exercising your privacy rights.

To exercise these rights, please submit your request here.

Payments

We may provide paid products and/or services within the Site. In that case, we use third-party services for payment processing (e.g., payment processors).

We will not store or collect your payment card details. That information is provided directly to our third-party payment processors whose use of your personal information is governed by their Privacy Policy. These payment processors adhere to the standards set by PCI-DSS (Payment Card Industry Data Security Standard) as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of payment information.

The payment processors we work with are:

PayPal / Braintree

Their Privacy Policy can be viewed at here.

Authorize.net

Their Privacy Policy can be viewed at here.

Third-Party Services

We rely on third-party vendors for services and products that maintain and improve the Site and the consumer shopping experience on the Site. These third parties may provide us information such as location or demographic data, and the Site may contain links to the websites or services of third parties. We are held to the privacy policies of these third parties, though we are not responsible for their privacy policies. We encourage all our site visitors to explore these third-party privacy policies by visiting their websites.

Links to Other Sites

The Site may contain links to other sites that are not operated by us. If you click a third-party link, you will be directed to that third-party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Analytics

We may use third-party Service Providers to monitor and analyze the use of the Site.

Google Analytics

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of the Site. This data is shared with other Google services. Google may use the collected data to contextualise and personalise the ads of its own advertising network.

You can opt out of having made your activity on the Site available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js and dc.js) from sharing information with Google Analytics about visits activity.

For more information on the privacy practices of Google, please visit the <u>Google Privacy & Terms web page</u>

Google Ads

When you visit our site, we collect personally identifiable information (PII) such as your email address and web behavior. We also automatically receive and record information on our server logs from your browser, including your IP address, cookie information and the page(s) you visited in order to serve you ads more relevant to your interests.

We will not sell your personally identifiable information to anyone. We will not send Google your precise geographic location without your consent.

We use pixels and cookies for remarketing activities across websites. Cookies are small files saved to your device that store preferences and information such as how you interact with websites and mobile applications, or apps. Google and Google partners can then display ads to you based off the web pages you visit and the ways in which you interact with those pages.

This means that our ads that you might see on third-party websites or Google partner sites are influenced by what you engage with on our site.

Visit <u>Google's Ads Settings page</u> to opt out of Google's use of cookies, to control the information that's used to show you ads, and to personalize ads to your preferences. Visit the <u>Network Advertising Initiative</u> to opt out of third-party vendors' use of cookies.

Children's Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from Children without verification of parental consent, we take steps to remove that information from our servers.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on the Site prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, please <u>contact us.</u>